



OCEANDIGI Financial Hardship Assistance Application Form

At OceanDigi, we understand that life can take unexpected turns. If you're facing financial hardship, we're here to help. By completing this application form it will allow us to assess your situation and determine if you're eligible for financial hardship assistance.

You can also read more about OceanDigi's Financial Hardship Policy at our website.

Full Name :
Your OceanDigi Account ID :
Contact Mobile Number :
Email Address :
Service Address :

1. Tick the primary reason why you're in financial hardship:

- Reduction in income
- Loss of employment
- Change in family circumstance
- Incarceration Medical/Illness
- Gambling
- Other

2. Tick your employment type or the source of income you currently receive

- Full time employment
- Part time employment
- Casual
- Self-employed
- Government Benefits Investment/Shares/donations
- Self-funded retiree
- No Income

3. Tick the frequency of your income

- Weekly
- Fortnightly
- Monthly
- Not Applicable – no income

4. How much income do you receive after tax (\$):



5. Based on the above frequency, what is your total living & household expenses including mortgage/rent, loans, bills, transport, insurance, car and food (If you selected no income above, calculate your expenses weekly) (\$):

6. Do you share these expenses with someone else?

- No - I pay these myself
- Yes - I pay 50%
- Yes - I pay less than 50%

7. Tick how often can you pay

- Weekly
- Fortnightly
- Monthly

8. How much are you able to pay towards your bill per instalment (\$):

9. When can you start making this payment? (Date):

10. Provide any other details you would like us to take into consideration when assessing your financial hardship application:

Please return your completed form to us by email to billing@oceandigi.com.au

By ticking this box I declare that the information provided is true and accurate at the time of completion.

I also acknowledge that the information provided will be used and stored in accordance with the Australian Privacy Act and OceanDigi's Privacy Policy available at our <https://oceandigi.com.au>.